



## ZIMBALI ESTATE PADEL COURTS

### RULES AND REGULATIONS

To ensure the enjoyment, safety, and fair use of the Zimbali Estate padel courts, the following rules and regulations have been put in place. These rules are applicable to all users and may be updated from time to time. Kindly familiarise yourself with the latest version. For any queries, concerns, or suggestions, please contact the ZEMA offices or email [reception@zimbaliestate.com](mailto:reception@zimbaliestate.com).

#### 1. ACCESS POLICY

The padel courts are strictly for use by Zimbali Estate residents and their guests.

Access is subject to prior booking via the official Zimbali Estate booking system or as otherwise directed by Management.

No external guests are permitted unless prior written approval is obtained.

#### 2. OPERATING HOURS & BOOKINGS

Court Hours:

Monday to Sunday: 07h00 – 22h00

Last Booking Slot:

The final playable booking slot is at 20h30, as members may book a maximum of 90 minutes. All play must conclude by 22h00.

Waiting List & Peak Time Management:

During these times, bookings may be limited or monitored to ensure fair access to all members. Please check the online system or notices for updated procedures.

#### 3. DRESS CODE & CONDUCT

Players must wear appropriate sports attire and non-marking court shoes.

Shirts must be worn at all times while on the court.

No barefoot play is permitted.

Players must bring and use their own padel rackets and balls.

Respectful behavior towards other players, staff, and nearby residents is expected at all times.



Profanity, aggressive behavior, and unsporting conduct will not be tolerated.

#### 4. COURT USAGE

Please adhere to your booked time slot. Late arrivals will not be given extra time.

Courts must be vacated promptly at the end of a session to avoid delay for subsequent bookings.

Only padel may be played on the courts – no other sporting or recreational activity is permitted.

Children under 14 must be supervised by an adult while using the courts.

#### 5. FOOD, BEVERAGES & EQUIPMENT

No food or glass containers are allowed on or near the courts.

Only water or sports drinks in closed plastic bottles may be brought courtside.

Please do not leave bags, towels, or personal items on the court surface.

Any equipment or belongings left unattended will be removed.

#### 6. NOISE

No music or loudspeakers are permitted on or around the padel courts. The use of music or sound equipment is strictly prohibited in line with the Estate's no-noise policy.

#### 7. DAMAGES & LIABILITY

Members are responsible for any damage to the padel courts or adjacent areas caused by themselves, their family members, or guests.

Any willful or negligent damage may result in a penalty and/or suspension of court access.

Smoking and alcohol consumption are strictly prohibited in the court area.

No firearms, dangerous weapons, or illegal substances are permitted on the premises.

#### 8. LOST PROPERTY

Any items found on the premises will be kept for a maximum of 14 days.

Thereafter, unclaimed items may be donated or discarded.

Zimbali Estate does not accept responsibility for any lost or stolen personal property.

#### 9. WAIVER & INDEMNITY



By using the padel courts, you acknowledge and agree that:

Use of the courts is entirely at your own risk.

Zimbali Estate Management Association (ZEMA), its staff, directors, contractors, and agents will not be liable for any injury, death, loss, or damage arising from the use of the courts, except in cases of proven gross negligence.

You and/or your estate indemnify ZEMA against any claims, damages, or losses resulting from your use of the facility.

#### 10. PERSONAL COACHING

Only coaches authorised by Zimbali Estate are permitted to provide coaching or lessons on the courts.

Unauthorised coaching may result in suspension of access for both the coach and the member involved.

#### 11. RIGHT OF ADMISSION

Zimbali Estate Management reserves the right of admission to the padel courts. Repeated violation of the above rules may result in suspension of access rights.

#### 12. POPI ACT – PROTECTION OF PERSONAL INFORMATION

By booking and using the padel courts, you consent to the collection, storage, and limited use of your personal information for administrative and safety purposes in line with the Protection of Personal Information Act, No 4 of 2013.

Zimbali Estate confirms that all reasonable measures have been taken to ensure the security and confidentiality of your information.

Let's play fair, play safe, and enjoy our new facility together.

We thank you for your cooperation and consideration.